



## **Privacy Policy**

*The Road Trip Club*

Protecting the personal data we process is very important to us. We process data of customers, potential customers with whom we have made contact or wish to have contact with, as well as recipients of any newsletters and all other customers who contacted us.

By processing personal data in The Netherlands, we are bound by the General Data Protection Regulation since 25 May 2018. In this privacy policy we explain how we protect your privacy and how we handle your personal data. If you have any questions about our privacy policy, you can find our contact details in this privacy policy.

### **Who processes your personal data?**

This privacy policy is about the process of personal data by The Road Trip Club as processor. You can reach us during office hours by phone (+31619108815) or by e-mail ([info@theroadtripclub.nl](mailto:info@theroadtripclub.nl))

### **What personal data do we process?**

Personal data is data that says something about you or data that can be related to you. Anything that can be done with your personal data, for example the collection, storage, use, transfer or deletion of your personal data is called: "processing" of personal data. We process personal data that you have provided yourself by creating an account on our website. These are contact data or other personal data. For example: Your name, address, zip code, place of residence, phone number, e-mail address, name of your company, date of birth and all other information that are necessary for our services. These can also be personal data from other sources like personal data from Trade Register of The Netherlands Chamber of Commerce KVK (het Handelsregister van de Kamer van Koophandel), the Land Registry (Het Kadaster) and personal data that are available on public (business) websites. Also from counterparties we can receive your personal data.

### **What are the purposes to process personal data and on what grounds do we process personal data?**

In order to be able to perform our work properly, we need your personal data and we also need to process it. We process your personal data if this is necessary for The execution of the agreement in which you have commissioned us or when creating an account on our website. In addition, your contact details are put in our customer system and these can be used - if you have given us permission to do so - for example for sending newsletters. Depending on the nature of your case, other personal data than your contact details may also be necessary. We can also process your personal data if we have a legitimate interest and do not disproportionately infringe your privacy.

### **How do we handle personal data?**

We have taken measures to protect your personal data and to prevent misuse of your personal data. For example, we ensure that the system in which we store your personal data is fully secured.

### **How long do we store personal data?**

We take great care to ensure that all your data is carefully stored and protected. We have a retention policy that specifies how long we keep personal data.

We do not store your data longer than is necessary for the purpose for which they were processed. We adhere to the legal retention periods.

Files of customers containing personal data, we keep for a maximum of 10 years after the assignment has ended, unless there are reasons to keep this file longer.

### **Do we share your personal data with third parties?**

In general, we do not share your personal data with third parties. However, at times it may be necessary to share personal data with third parties. We will share your personal data with third parties if this is necessary for the execution of the agreement.

This is the case, for example, if accommodations (or such organizations) ask for details of the participants. It is also necessary for the execution of the agreement to share your name and telephone number with other participants. It may also be necessary to share your personal data with legal authorities or with a counterparty.

In addition, it may be necessary to share your personal data in order to conclude an agreement or notarial deed. Data can also be shared with contractors engaged by us, such as a bailiff. In addition, there may be legal obligations that require us to pass on your personal data to third parties. If a court decision obliges us to provide personal data to third parties, we will have to comply. Your personal data will not be shared with third parties for commercial purposes.

### **How to view or adjust your personal data?**

Do you want to know which of your personal data we have recorded? At The Road Trip Club you can request an overview of your personal data that has been or will be processed. If you think your personal data has been processed incorrectly or incompletely or if you think that certain personal data have been processed while it's unnecessary to process it, you can request a change, addition or deletion at The Road Trip Club. You also have the right to object the processing of your personal data and you have the right to transfer your personal data.

You also have the right to withdraw a given permission for the processing of your personal data. This is for example in the case of receiving our newsletter.

If you send us such a request, we will provide you with information about the actions we have taken as soon as possible, but in any case within 4 weeks of receiving your request. For questions or complaints about the processing of personal data by The Road Trip Club, please send an email to The Road Trip Club or address your written requests to:

The Road Trip Club  
Inzageverzoek persoonsgegevens  
IJsvoelpassage 32  
6541 RK Nijmegen

### **Complaints supervisor**

The Dutch Data Protection Authority (de Autoriteit Persoonsgegevens) checks whether companies comply with the General Regulation data protection (Algemene verordening gegevensbescherming). If you believe that we do not comply with the applicable privacy legislation you can contact us. We are happy to help find a solution. If we cannot find a solution, you have the right to file a complaint with the Dutch Data Protection Authority.

**About this privacy policy**

The regulations of the privacy law change regularly. Our privacy policy is never finished. We keep our policy up to date. That's why The Road Trip Club can change this privacy policy every now and then. If these changes are important for you too, we will keep you updated or we make sure you will take notice of the modifications. You can find the most updated version on our website. This privacy policy has been modified on May 6<sup>th</sup> 2021/ latest amended on